

RITAnet Internet Services DSL Connection Setup Information

The following information is required to configure a dialup networking connection to our services. The simplest way to perform a new configuration is to simply start the Internet Setup wizard (Start, Programs, Accessories, Internet Tools – or Internet Explorer / setup wizard. On newer versions simply open your Explorer, go to tools and Internet Options and then connection. There you will find the setup button.

With DSL please ensure you have PPPoE Software installed before performing the above steps. DSL Flat Rate connections are handled differently from normal connections due to tariff issues.

Name of Service Providers: RITAnet

Connection type: Broadband

RITAnet – DSL No telephone number required. Simply Enter 0 if necessary on older systems.

User Name / Login: (assigned by Bunt Comm). _____@dslexpress.de (this is all together and lower case).

Password: _____

Obtain IP Address Dynamic / Automatically Assigned

Primary DNS (Domain Name Server): Automatic
Secondary DNS (Domain Name Server): Automatic

Internet Mail:
Your email address: – **username from above:** _____@bunt.com

Your email password – **if different from above** _____

SMTP and POP-3 E-Mail Server: mail3.bunt.com

Bunt Communications Home Page <http://www.bunt.com>

Required Hard- + Software

- Network capable PC (486, MAC II, or above)
- T-DSL Access line, DSL (Ur2) Modem and correct cable.
- PPPoE software for all operating systems except Windows XP. If using a USB Modem, please check with the manufacturer to see if the appropriate software is included, or simply download the RITAnet DSL software and instructions from www.bunt.com, then support, and then “Preconfigured dialer programs”.

Naturally there are many other ways and systems that will work when properly configured. These noted are simply the minimal requirements.

Technical Support Services:

Technische Support Hotline: We speak English and German. Monday thru Friday from 14⁰⁰-19⁰⁰ (closed on German holidays) – 01805-213179. Wednesdays are sometimes handled by our backup support. The number is on the automated answering service.

Dial Backup: Should you experience as DSL line failure, you can always use dialup as a backup. Configure a dialup connection to the telephone number 01937400012 and insert any username and password you want.

Email: support@bunt.com

Check and read your mail online:

Visit www.bunt.com and select one of our web mail services.